

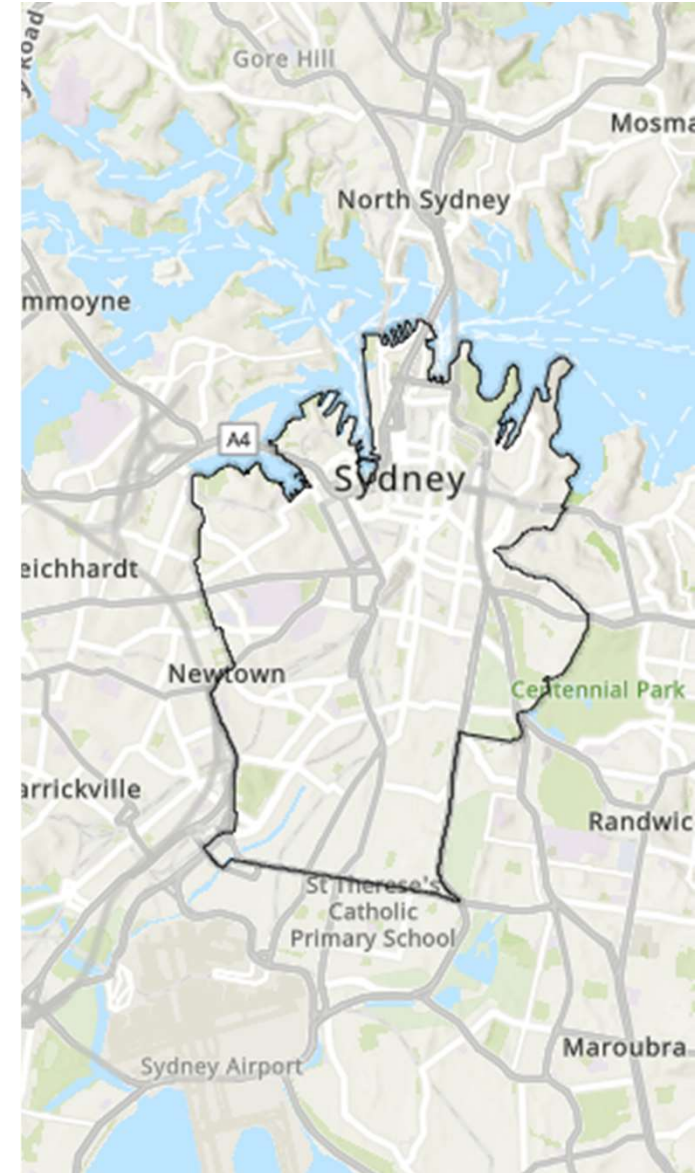
# Using Power BI to monitor DA assessment and lodgement times

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# City of Sydney

- One of 33 councils in Greater Sydney
- 26.68 square km
- 237,278 population
- 8,892 persons per square km
- Includes 75 heritage conservation areas and over 2000 heritage sites



# Planning background

- Approximately 50 development assessment planners
- Assess around 3500 applications per year
- \$6.2 billion of development lodged last year

| Council name        | Average lodgement days | Number of applications lodged | Number of applications meeting expectation^ | % of applications meeting expectation^ | Total development cost |
|---------------------|------------------------|-------------------------------|---------------------------------------------|----------------------------------------|------------------------|
| Sydney              | 7                      | 1,072                         | 960                                         | 90%                                    | \$6,256,733,943        |
| The Hills           | 8                      | 1,375                         | 1,230                                       | 89%                                    | \$2,870,823,554        |
| Central Coast       | 18                     | 1,545                         | 821                                         | 53%                                    | \$2,184,228,068        |
| Penrith             | 13                     | 549                           | 499                                         | 91%                                    | \$1,971,292,876        |
| Blacktown           | 14                     | 1,103                         | 767                                         | 70%                                    | \$1,839,879,074        |
| Queanbeyan-Palerang | 5                      | 473                           | 443                                         | 94%                                    | \$1,542,742,607        |
| Camden              | 8                      | 717                           | 693                                         | 97%                                    | \$1,506,989,769        |
| Lake Macquarie      | 8                      | 1,524                         | 1,316                                       | 86%                                    | \$1,350,252,668        |
| Liverpool           | 14                     | 601                           | 401                                         | 67%                                    | \$1,338,927,907        |
| North Sydney        | 39                     | 246                           | 112                                         | 46%                                    | \$1,272,887,865        |

# 1 July 2024 to 30 June 2025

## Determinations:

- 1095 DAs (38%)
- 778 Modifications (27%)
- 427 Outdoor dining (15%)
- 372 Heritage exemptions (13%)
- 62 Heritage Act (2%)
- 58 SSD Referrals (2%)
- 47 Subdivision certificates (1.5%)
- 253 Pre-DAs



# Significant development

D/2024/854 SSD

- 201-217 Elizabeth Street Sydney
- CIV \$925 million
- 55 storey mixed-use development
- 441 key hotel
- 264 apartments



# Minister's expectation

- Enacted on 1 June 2024
- Aims to help councils meet new housing targets by benchmarking timeframes for lodgement and assessment

## Lodge DAs

within an average of:

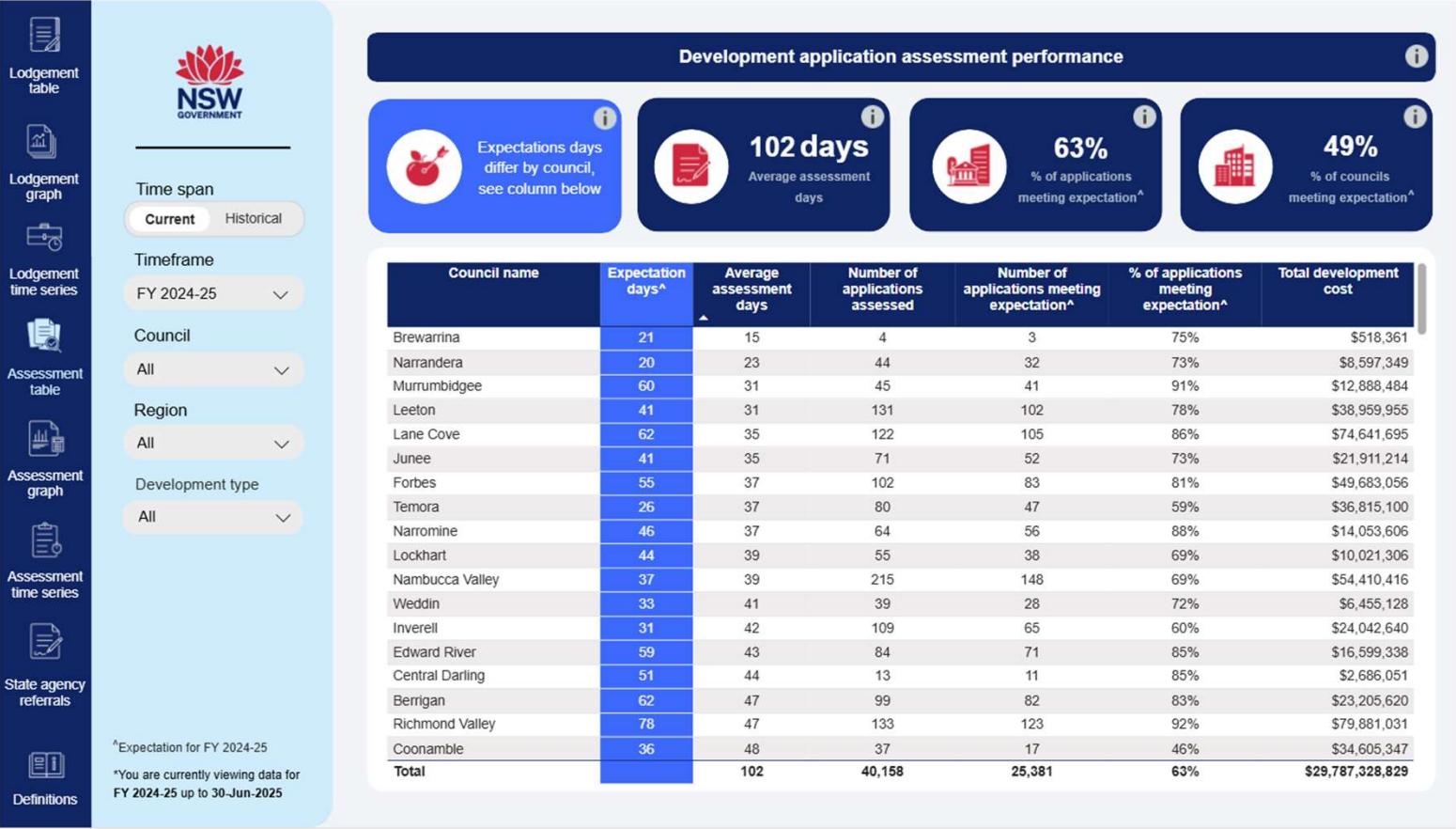
- 14 days from submission - 1 July 2024 to 30 June 2025
- 7 days from submission - 1 July 2025 onwards

## Determine DAs

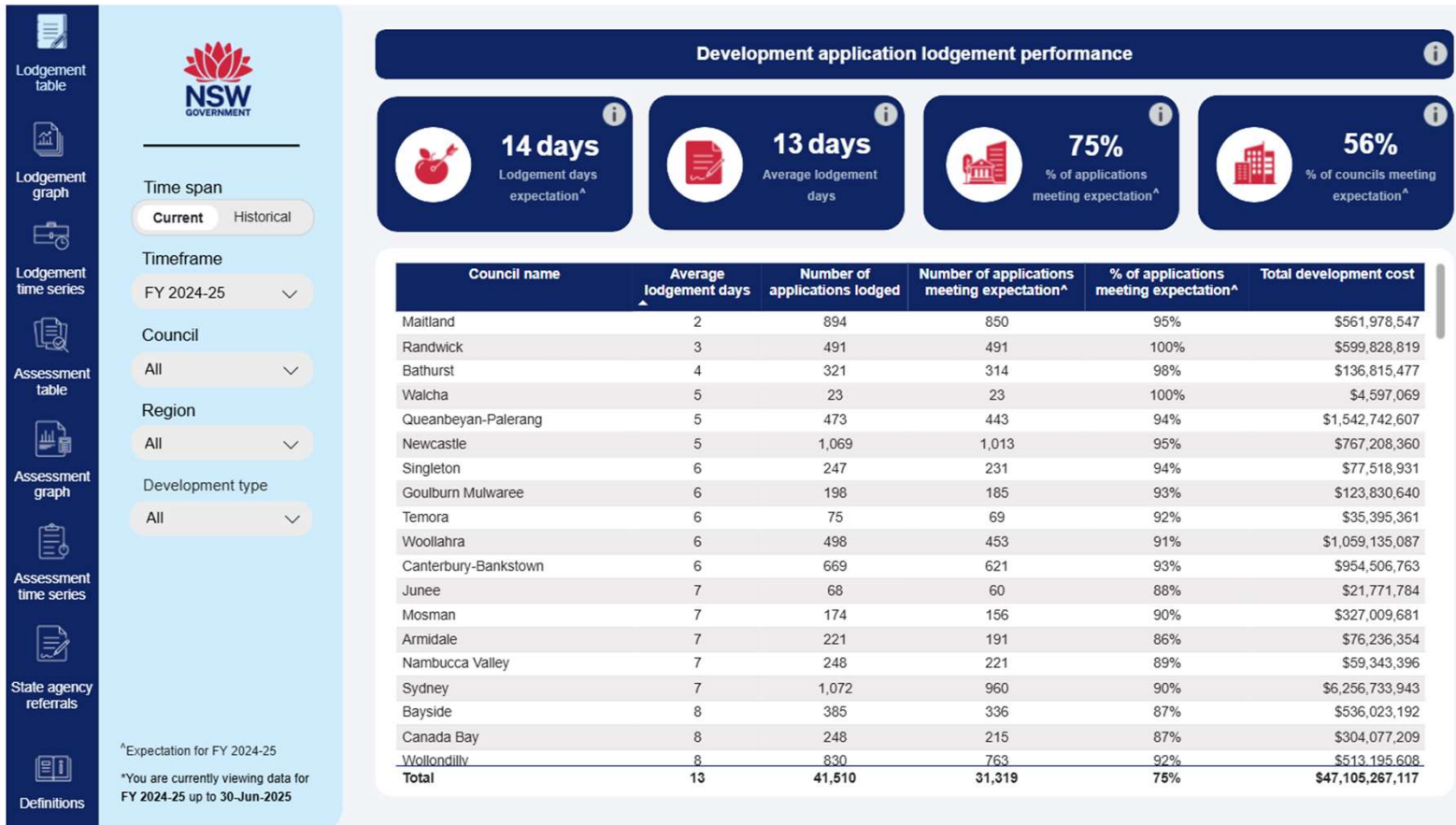
within an average of:

- 115 days - 1 July 2024 to 30 June 2025
- 105 days - 1 July 2025 to 30 June 2026
- 95 days - 1 July 2026 to 30 June 2027
- 85 days - 1 July 2027 onwards

# Council league table - lodgement



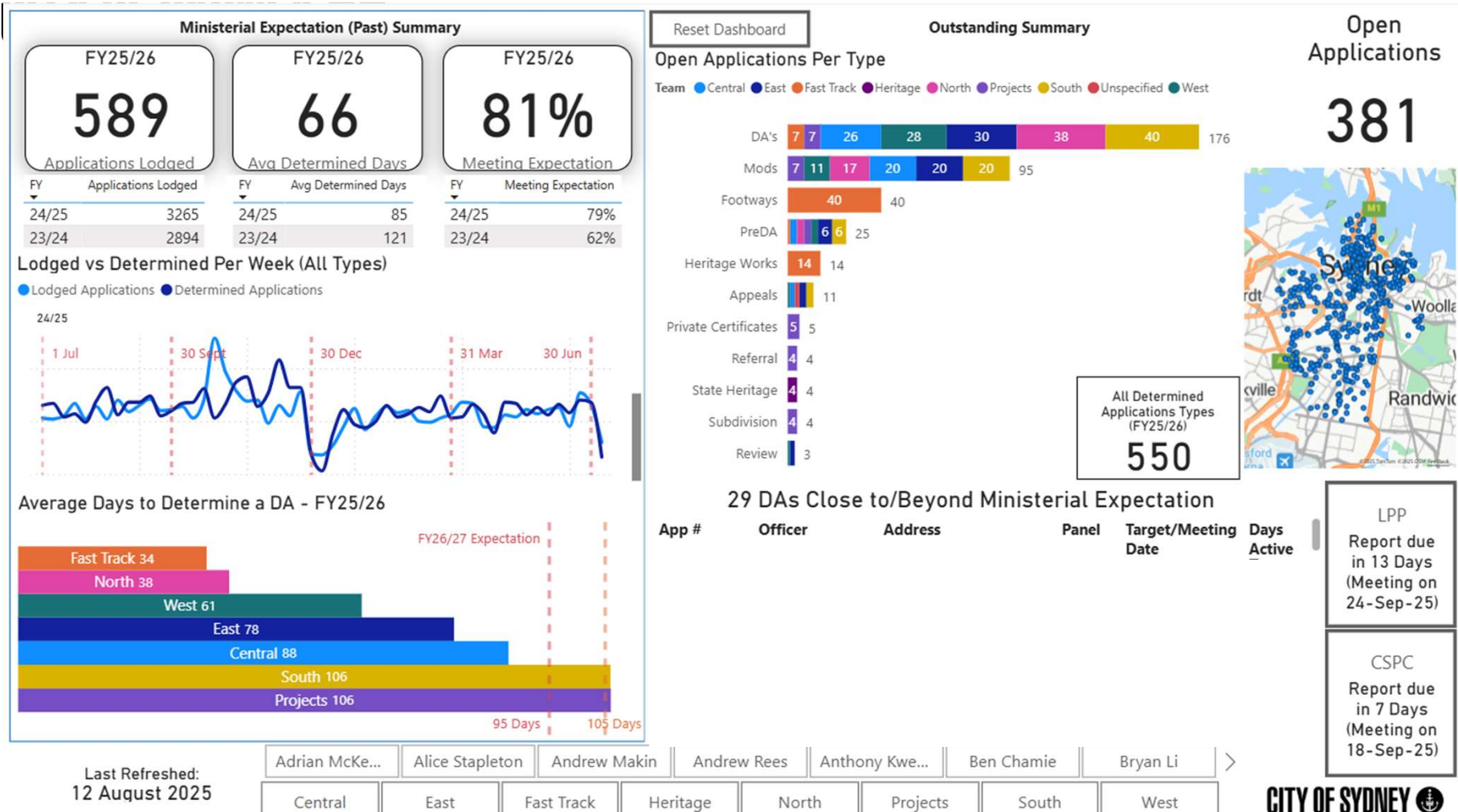
# Council league table - assessment



# Our problem - and opportunity

- No way of knowing how we're performing against the targets
- Desire for management to be have instant access to performance statistics
- Retirement of business objects

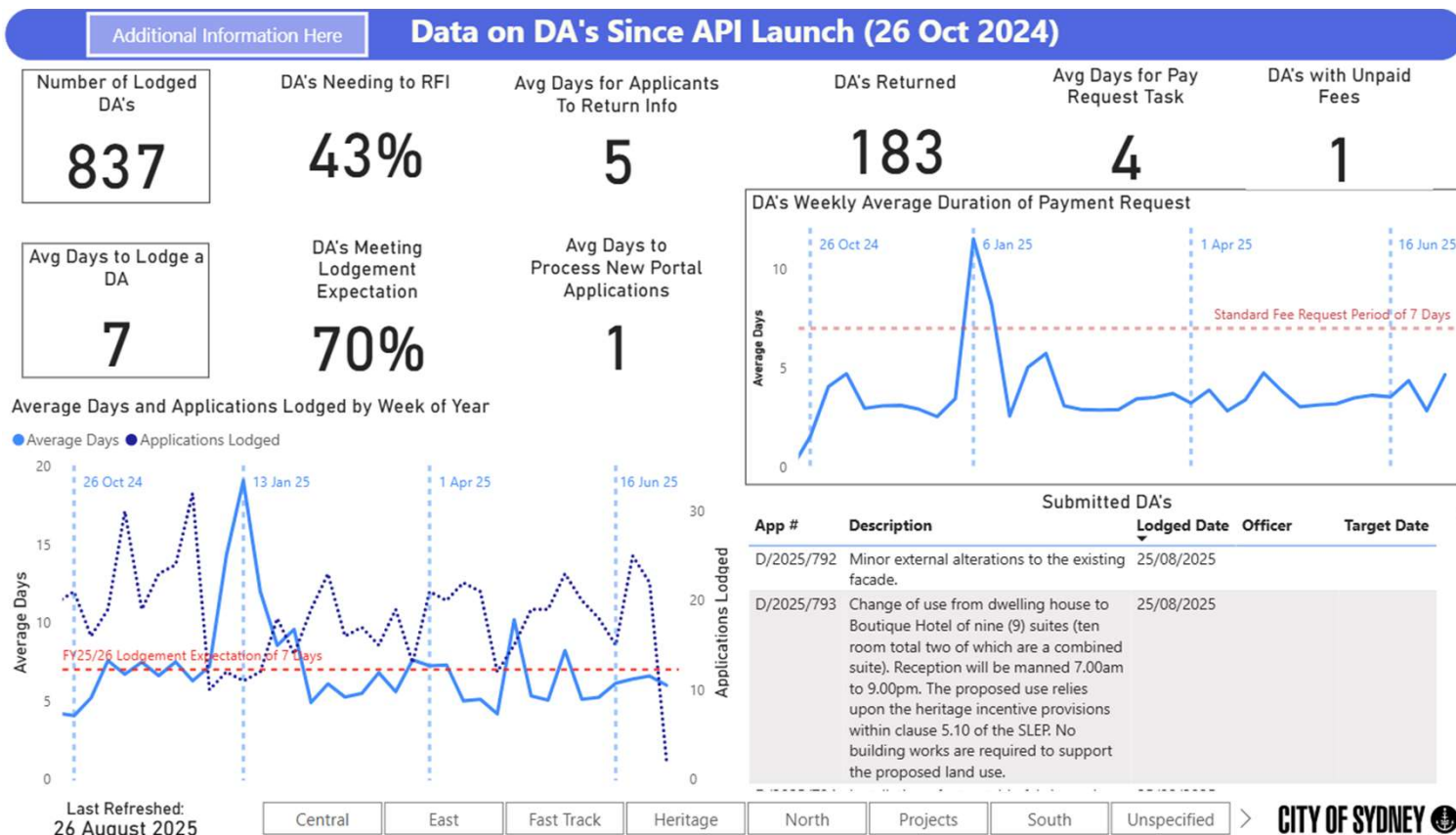
# Our response



# Feedback and changes

- Better visibility of appeals
- Interactive Information Sheet
- Meeting specific filter

# Post-API lodgement data



# Our staff response

- Cultural and behavioral shift
- Planners thinking more critically about their data and how its captured
  - Its accessibility
- Planners using it daily
- Executive backing and use
- Transparency
- An understanding of the weekly workload

# How we performed last year

## Lodge DAs

within an average of:

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7 days

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85 days

## What's next?

**Target processing  
times by  
application  
subtype**

**Insights and  
analysis**

**Sub-processes  
within full end to  
end**